

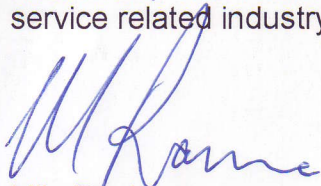
9 February 2004

To Whom it May Concern,

Our company recently employed the services of Helen Robinett from Image Quest to assist our staff with their personal presentation. At first our staff were apprehensive about the idea however once I introduced Helen to them they immediately felt comfortable and were prepared to accept what they needed to do to improve their self -presentation.

Helen has a wonderful way with people by building their trust and respect towards her. Helen's services are unique and are so relative in the running of our business today. Meeting people daily you must have a terrific appearance as first impressions really can make all the difference.

I have since found our staff to have more self - confidence and self -belief as a direct result of Helens great work. I look forward to continuing our business relationship with Helen and highly recommend her services to any customer service related industry.



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